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SmartPlus APP – Residents User Brief Guide

This is a simplified user guide to assist any resident to load and use the Akuvox SmartPlus APP and does not cover all aspects of the APP

NOTE: The APP can now support multiple Sites ie. Home, Office, Air BnB etc.

Firstly, download your Akuvox SmartPlus APP either iOS or Android and allow access to all services requested when opening except for your Contact List.

From Akuvox Cloud Services you will receive an email such as this.....

Akuvox	Open A Smart World
Welcome to Akuvox sma	art intercom world
Dear (name)	
Your Akuvox Cloud account has been created.	
Download the SmartPlus app to enjoy the Akuvox	Cloud service now.
User Name: (User Name/email)	
Password: (Password)	
Area: Oceania	
QR Code	
If the QR code cannot be displayed, please cli	ick here.
Android: Consider Play Apple IOS: Consider the AppStore	
Best regards,	
The Akuvox Team	
Open A Smart World	
(This is an automatically generated email. Please of	do not reply to it.)



To Link with QR Code.

13:40 ett. P CD C Link Size Pesses scan the QR Code or enter the issent me and passes of you want to link. C Descent me C Descent me Pesseore Link Yin Size The senta, mobile number and passes of the fixed account will be automatically updated to the same as the current account.	Oppen App and tap \bigcirc to get the camera and point it at the QR Code you receive via email. Your configuration will automatically load. If the following pops up then select "End User" profile as shown below
Correct SmartPlus Velcome to the Akuvox's smart world!	Image: CancelImage: Cancel </th
Before we get started, please create your own door release PIN code.	Unlock Gates with PIN Code
A to 8 digital numbers, with no all identical numbers, no ascending and descending sequential orders, such as "1111", "12345" "54321". "Door release PIN is a private PIN code that you enter on the door phone to get door access. If you don't use the PIN code, please press "Skip". Done	When setting up the Account you will be asked to enter a code.This code (suggest 4 digits) is your code to use on the keypad at any time to enter the premises.When at the gate you enter # CODE # to enable the gate to open.This code can be changed whenever you wish.
Skip	To change go to

- "Me" bottom right corner "Home Page"
- Then "Authorisation" "Door Release PIN"
- Change and submit. ٠



Open Door for Visitor

You can open the door directly in the APP for you visitors just by tapping the specific door button.

- Tap Home (if not already there)
- Choose the Intercom Entry Unit
- Select the relay (or named control) in the list if you get a pop up.

SmartPlus	<u>ن</u> ن		SmartPlus	\$.	••	SmartPlus	\$ @
Akuvox > Good Afternoon!	Temp Key			Temp Key			Temp Key
All Devices Favorites		All Devices Fav	vorites		All Devices Fi	avorites	
Door Unit Gate		Please choo	open.	want to	Door Unit Gate		
0 0	0	Relay1		0			
Open Door Call	Monitor	Relay2		0	0;	<u> </u>	e
Door		Newy3		Ŭ,	Openi	ng Door Succee	eded.
			Cancel		0	0	0
Open Door Call	Monitor	Open Door	Call	Monitor	Open Door	Call	Monitor
Home Octivities	8	Home	(C) Activities	A Me	ft Home	Activities	8 He

Opening Door During a Call

You can make or receive a call. During a call, you can open the door for visitors, mute the microphone if you wish and hang up the call. To open the door when answering a call, do as the following: Tap Open Door on the talking page. Select the relay or other given name from the list.

If only one gate control then no list will Pop Up and it will automatically trigger that gate/door to open

What can you do during a call

During a call you can Mute your voice, hang up or open the gate. Mute – Silences your microphone





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Turn On Camer



Integration + Distribution



What can you do on the monitoring page:

- Tap Monitor to see gate camera
- Tap Cancel to exit the current video watching a page,
- Tap Capture to take a screenshot.
- Tap Call to make a call to the visitor.
- Tap Open Door to Open the Gate

Answering an Incoming Call

On receiving an incoming call from the Akuvox Door Station simply click the prompt and then "Accept" the call.

Call Logs

At the bottom centre of the APP click "Activities" this shows various logs of what has happen over and around the last 30 events.

- Door Logs Access Entry Logs with Snapshot from devices with cameras
- Call History History of Calls from the entry intercoms
- Capture Logs Those logs which the user has initiated a "Capture" themselves.
- Motion Logs Only shows if Motion Detection on intercoms has been "Enabled"

This is a "SmartPlus Resident User Brief". Hope it has been of help to you.